

interlude tours - Booking Conditions for Highlights of Vietnam 2012

interlude tours in association with Altitude Travel: Travel agents Licence No. 2TA004638
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As your agent and tour operator, it is necessary for us to formalise the contractual arrangements between our clients and ourselves. It is important that you read the terms and conditions set out below and be fully aware of such terms and conditions. Once you have signed the booking form it will be acknowledged that you have read, understood and accepted all details set out below.

RESERVATION / BOOKING DEPOSIT

A non refundable deposit of **\$1750.00** is required per person to confirm a reservation and purchase the air content.

BALANCE OF PAYMENT

The balance of payment is due two months before departure - **30 November 2011**
Bookings made within two months of departure require full payment within seven (5) days.

CANCELLATIONS

Cancellations made up to 30 December 2011 - A refund of \$250 plus whatever refunds are received on claims made on your behalf to hotels and operators. There will be no refund for cancellations made on or after 31 December 2011.
All cancellations must be made in writing - email/fax acceptable.

TRAVEL INSURANCE

We require that participants take out an appropriate travel insurance policy at the time of paying their deposit. This policy should include cancellation fee coverage. A copy of your travel insurance policy must be submitted to **interlude tours** prior to departure.
You are free to purchase your travel insurance wherever you wish.

AMENDMENT FEES

Amendments made at the time of reservation incur no charge. Amendments made after payment of deposit will incur a \$50.00 fee for each amendment, plus charges claimed by any associated operator.

TERMINATION DURING TOUR

Termination during the tour of any reservation for any reason - no refund entitled or given.
An appropriate travel insurance policy will usually cover cancellations caused by most unforeseen circumstances.

TOUR DOCUMENTS

-ITINERARY

interlude tours has taken every care to ensure that the information made available in tour documents and itinerary is correct before distribution but no responsibility or liability is accepted for error or omission contained in any document.
interlude tours / AltitudeTravel reserve the right to make alterations to the itinerary where such alterations are caused by circumstances outside of **interlude tours** / AltitudeTravel control and will inform you should this occur.

PRICE CHANGES

Alterations to tour costs, air fares, currency fluctuations etc can happen without notice. We will always endeavour to advise in advance of any price changes. However **interlude tours** cannot be responsible for any increase applied by associate operators nor with currency fluctuations.

RESPONSIBILITIES

It is your responsibility to assure that you hold a current passport and any necessary visas and have had any recommended vaccinations.
interlude tours, the tour operator in association with Altitude Travel has exercised

due care in its selection of reputable associate operators such as airlines, car companies, hotels, rail services, coach companies and other suppliers. Some of these operators limit and exclude liability in respect of death, personal injury, delay and loss or damage to baggage.

interlude tours and Altitude Travel do not accept any liability for injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable due diligence on our part.

Any claims or actions must be litigated within the legal court system of New South Wales Australia in accordance with the laws in force in that state.

DVT

It is to be understood that it is the responsibility of clients to take whatever precautions necessary to avoid Deep Vein Thrombosis.

TOUR CANCELLATION

If the tour is cancelled by Interlude Tours, all monies paid will be refunded in full.

Reservations can only be made with **interlude tours**

Further information contact

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www.interlude-tours.com